



Technical Information: TI-20231228

Subject: EH32 (MG4) – Subframe lower guard to battery gap - CEE

Vehicle Platform: MG4

To: MG Distributors & MG Authorized Repairers

EH32 (MG4) – Subframe lower guard to battery gap

Version: V 1.0

Released by: SAIC CEE Aftersales Department

Date: 28.12.2023

Description

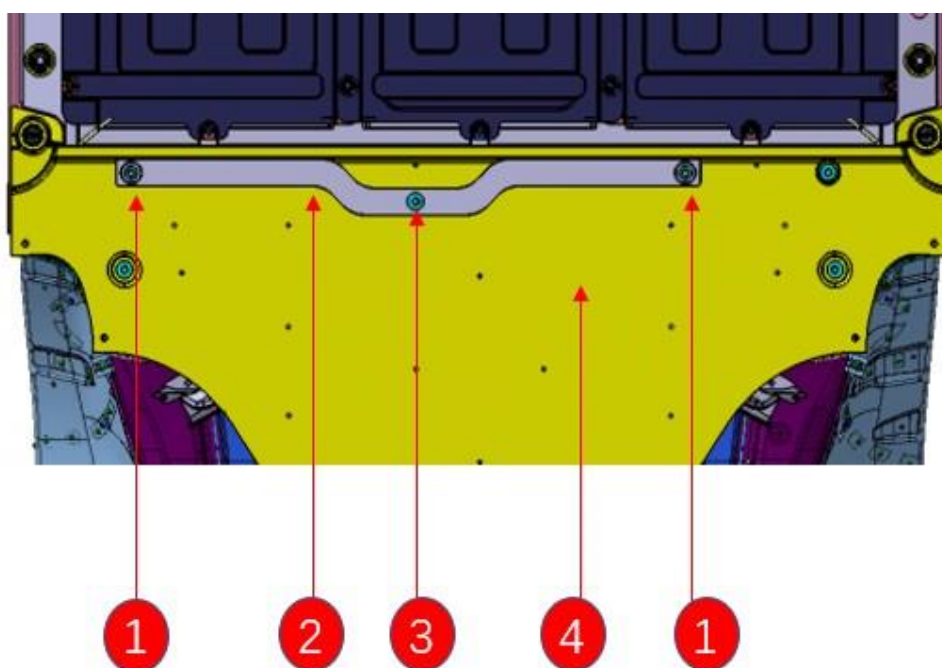
This Technical Information is about a recent product enhancement. After long time driving, the gap between the rear subframe lower guard to the HV battery may be larger (please see a typical example below).



Operation

In order to solve the issue of EH32 rear subframe lower guard and battery gap, the following aftersales aluminium alloy bracket (P/N. 11769392) is added, which is externally mounted on the rear subframe lower guard to control the gap. Meanwhile, 2 new long fastening bolts (P/N.90006778) are added to replace the original bolts.

Specific operation steps.



1. Remove the 3 bolts (1 & 3 in illustration) that secure the rear subframe lower guard (item 4).
2. Install the aftersales aluminium alloy bracket (item 2, grey) with the 2 long fastening bolts to the position shown in illustration (item 1) and tighten to 4-6 Nm. The middle mounting point (item 3) is still secured with the original bolts and tightened to 4-6 Nm.
3. Visually check the gap between the rear subframe lower guard and the battery to complete the installation.

NO PROACTIVE ACTION NEEDED. FORMAL MARKETING ACTIVITIES HAVE NOT BEEN CONDUCTED FOR THIS CASE. THIS OPERATION SHOULD BE COMPLETED IN CASE OF CUSTOMER CONCERN ONLY.

Parts Information

NO.	Part NO.	Part Name	Note
1	90006778	Bolts (2Pcs)	Torque 4-6Nm
2	11769392	Aftersales Aluminum Alloy Bracket	

Claiming

For the correct submission of the warranty claim in GWS System, complete the following steps:

1. Input the mandatory vehicle's information and the *Work Order number*
2. Select the *Claim Types*: **NW**
3. Input the *Reception Date* and the *Repair End Date*
4. Select the following *Fault Code*:

Fault Code	Fault Description
62	IMPROPER CLEARANCE

5. Input the following *Labour Codes* and properly flag the *Main Labour*:

Operation	Labour Operation Code	Labour Time
Rear subframe lower protection plate reinforcement	RSLPPR01	0.2 h

If the data reported in the claim are incomplete, incorrect, or there is evidence of a failure to apply the procedure reported in this operation, then SAIC MOTOR CEE reserves the right not to refund the repair.